



# Desktop Shark User Manual

Desktop Shark LLC

*Thank you for taking the time to use our software! It is a great pleasure of ours to support Desktop Shark and continue to build on new and exciting features. Desktop Shark software is intended to be used on users personal property, so please be responsible. This user manual is intended to help explain the features of Desktop Shark, as well as assist in typical installation problems and setup steps.*

*However, should this document not answer your question, please refer to our website online at <http://www.desktopshark.com> or email [support@desktopshark.com](mailto:support@desktopshark.com) .*

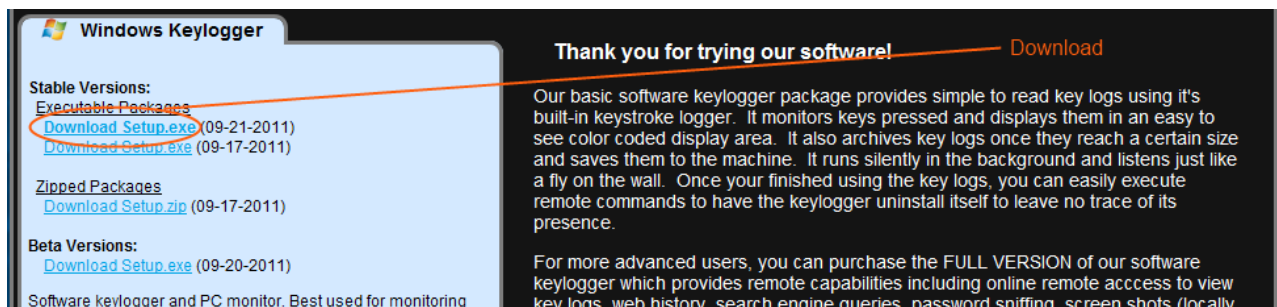
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## Downloading and Installing

### Downloading Desktop Shark

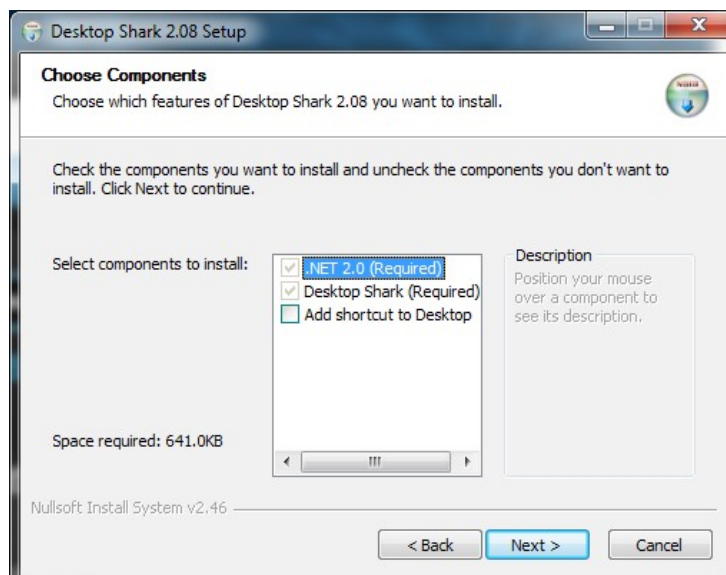
The first step to installing Desktop Shark is to download it from <http://www.desktopshark.com/download/>. From this web page you will see several different download links. By default, we have placed the latest stable version at the very top. If you have problems running the latest version you can select any other version in the list below. You will also find the download link located under the "Download" tab at <http://www.desktopshark.com>.



The screenshot shows the Desktop Shark website's download page. On the left, under "Stable Versions:", there are two "Download Setup.exe" links for different dates (09-21-2011 and 09-17-2011). Below that are "Zipped Packages" and "Beta Versions" sections. On the right, there is a "Thank you for trying our software!" message with a "Download" link. Below this is a description of the software: "Our basic software keylogger package provides simple to read key logs using it's built-in keystroke logger. It monitors keys pressed and displays them in an easy to see color coded display area. It also archives key logs once they reach a certain size and saves them to the machine. It runs silently in the background and listens just like a fly on the wall. Once your finished using the key logs, you can easily execute remote commands to have the keylogger uninstall itself to leave no trace of its presence." At the bottom right, there is a link for the "FULL VERSION" of the software.

### Installing Desktop Shark

To install Desktop Shark, double click the installer and follow the steps provided. This installation will walk you through installation directories as well as how to open Desktop Shark. It is recommended to use default settings.



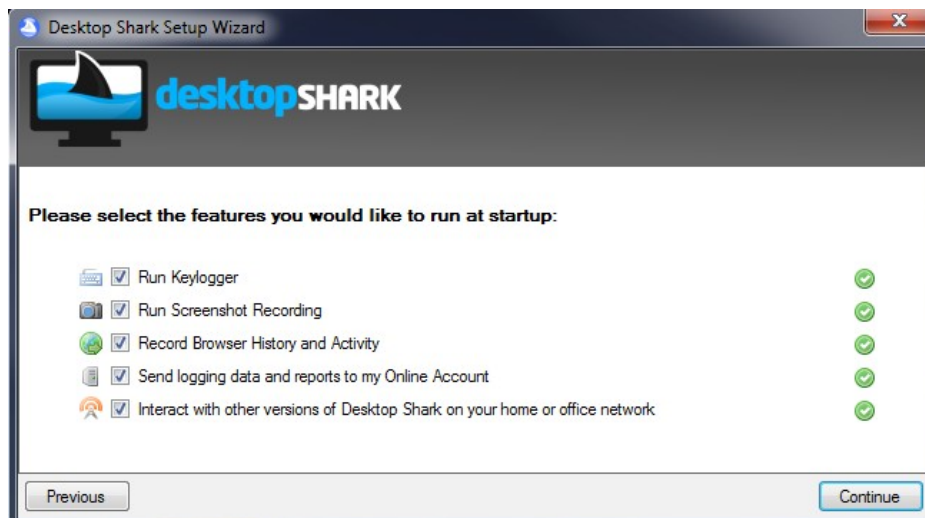
## Running for the first time

### Welcome Screen and Configuration

By default, the Welcome and Configuration screen will run the first time Desktop Shark is installed. This screen will only appear after Desktop Shark is installed. It only takes a minute to go through and can provide some very helpful customization settings to assist you in getting the most out of the software.

However, all settings shown during this process can be found again under the "Advanced Settings" tab in the main console.

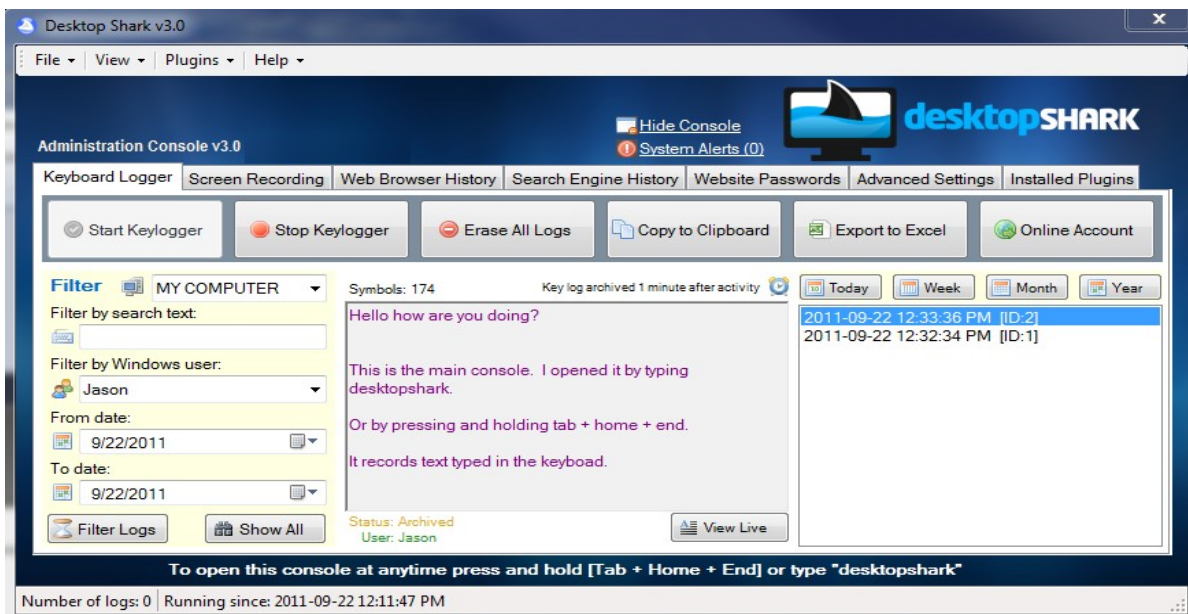
During this process you will be asked to create a user-name and password or log in with an existing one. This is very important because this will allow you to see activity online or provide additional security when the program is unlocked on the host machine.



## Opening the Main Console for the first time

The main console will open for the first time automatically after the setup wizard finishes but every-time afterward will require you to unlock the console manually. You will be asked a method for opening this console during the setup process. The default methods are by typing **"desktopshark"** or pressing and holding **"tab + home + end"** on the keyboard. Either of these combinations will reveal the Desktop Shark console.

Once Desktop Shark opens you will be presented with several tabs. Each of these tabs show a different feature of Desktop Shark and provide options to control the data and information it captures. The version in this document explains the features for Desktop Shark version 3.0 and the tabs can be seen below.

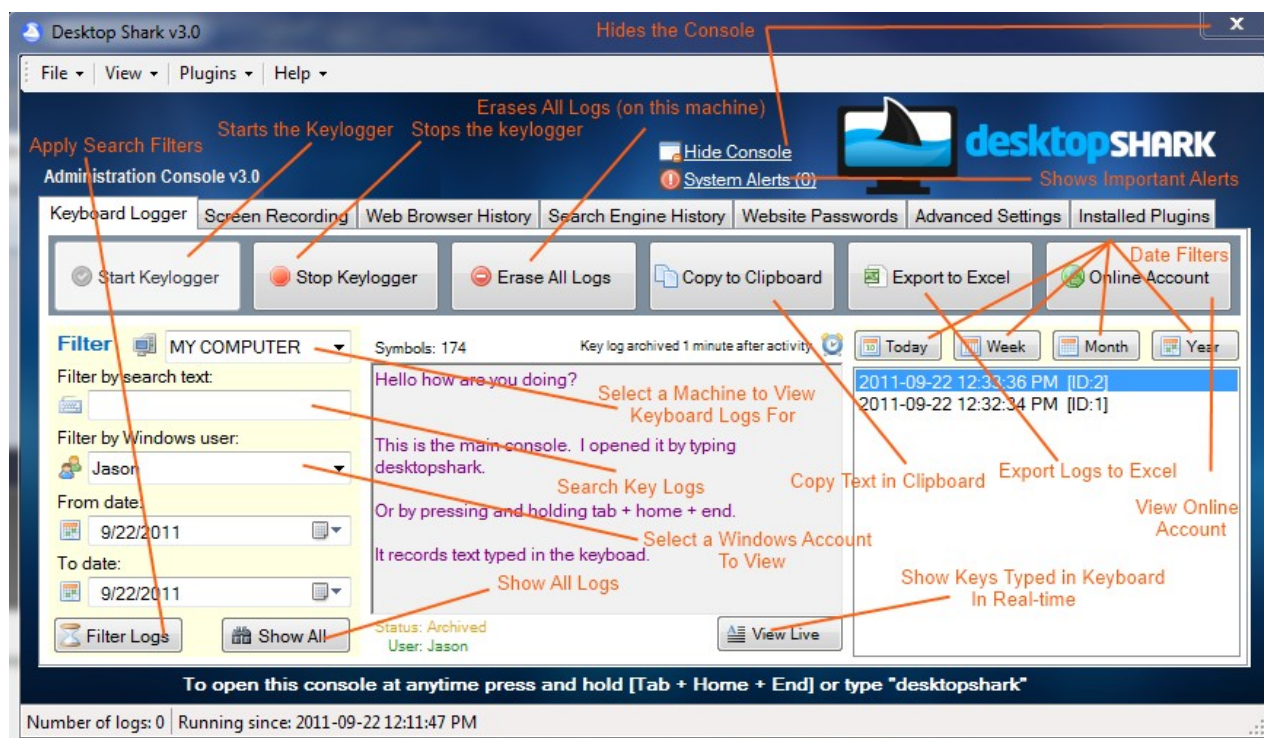


The above screen shot displays a view of the main console. We will give much more detail later on about each tab and the provided functions.

# Desktop Shark Main Console Explained

## Keyboard Logger Tab

The Keyboard Logger tab contains features relevant to monitoring and recording keys typed in the keyboard. The full version allows this to be viewed online or from another computer but for purposes of this Demo we will explain how it works from the console. Below is a screen shot of the Keyboard Logger tab and features.

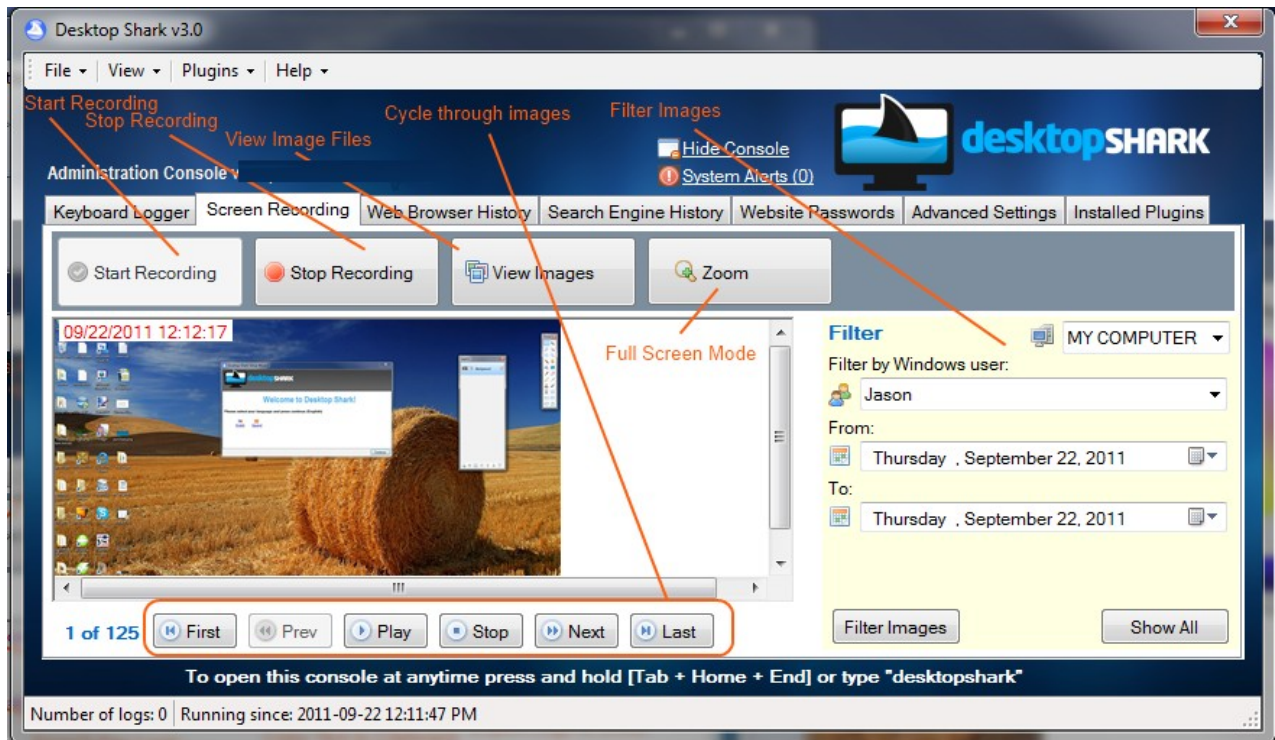


The keylogger tab contains controls to filter and view keyboard logs. They will appear in the list on the right side of the screen and when a log is clicked it will display in the center. To apply filters on the left side of the screen just select the filter you wish to use and run it by clicking the "Filter Logs" button. The "Show All" button populates the list with all logs for the selected machine and windows user account. The list is ordered from newest to oldest.

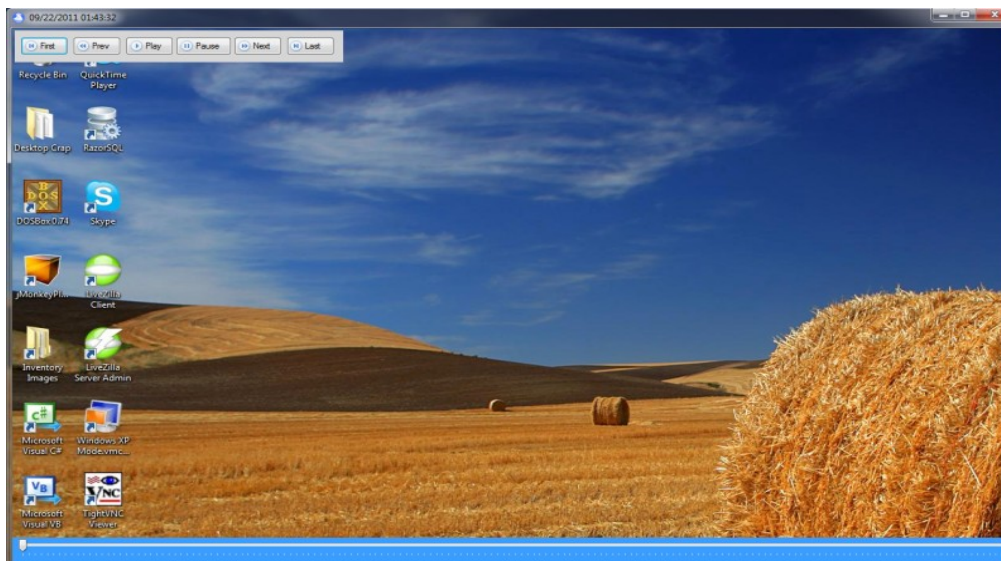
The features displayed above can be tested and used on the trial version of Desktop Shark. To begin using the features just install and run.

## Screen Recording Tab

The Screen Shot tab contains features relevant to recording the computer screen and allows the users to monitor and filter the images. Below shows a basic view of the screen shot

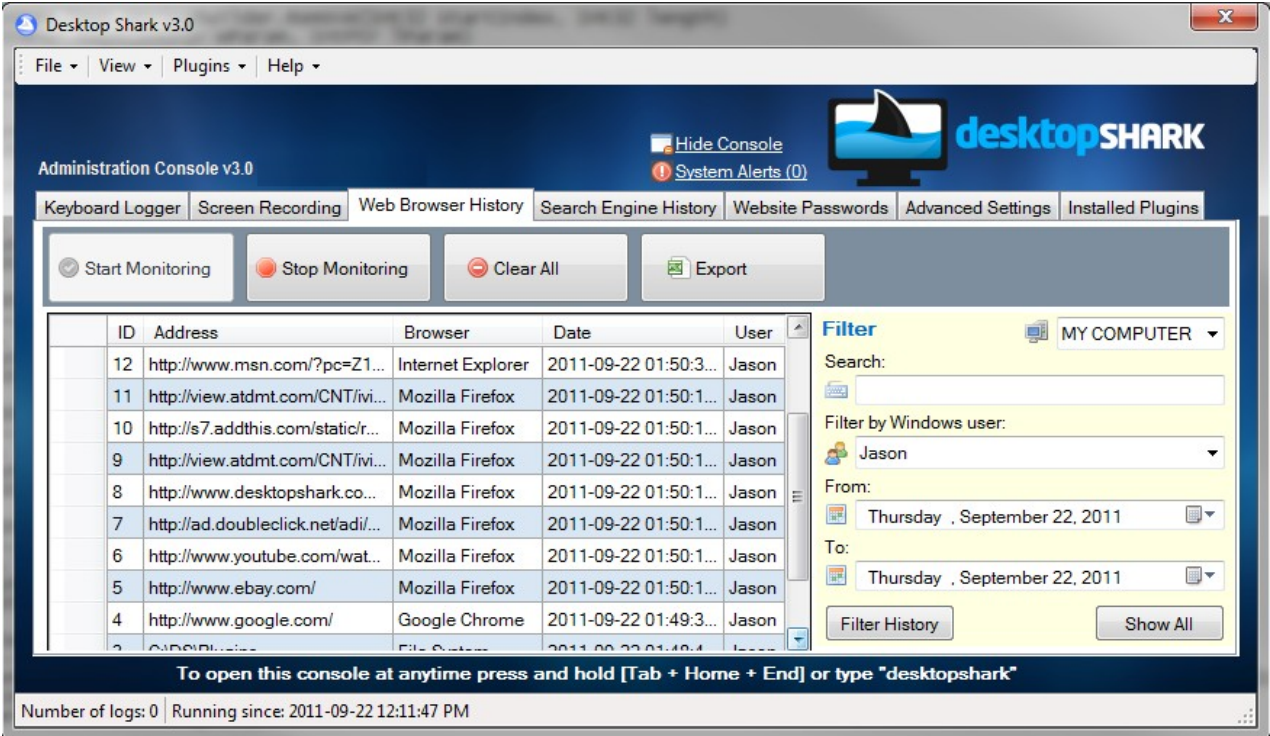


To view screen shots in FULL SCREEN mode click the "Zoom" button. Once that is clicked the below screen will open.



## Web Browser History Tab

The web browser history tab allows you to see browser history and filter the images by a specific user or date. It also has the ability to show images from remote computers.



The screenshot displays the Desktop Shark v3.0 Administration Console. The 'Web Browser History' tab is active, showing a table of browser history entries. The table has columns for ID, Address, Browser, Date, and User. The entries are as follows:

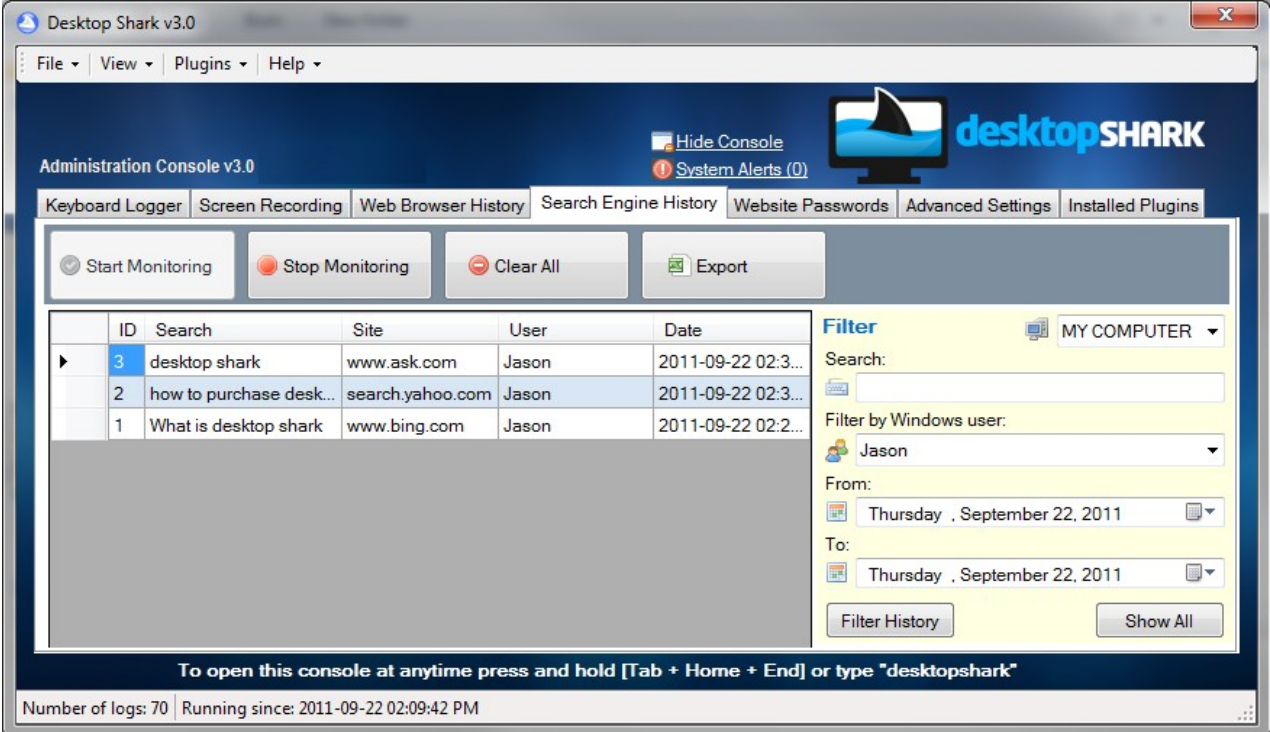
ID	Address	Browser	Date	User
12	http://www.msn.com/?pc=Z1...	Internet Explorer	2011-09-22 01:50:3...	Jason
11	http://view.atdmt.com/CNT/vi...	Mozilla Firefox	2011-09-22 01:50:1...	Jason
10	http://s7.addthis.com/static/r...	Mozilla Firefox	2011-09-22 01:50:1...	Jason
9	http://view.atdmt.com/CNT/vi...	Mozilla Firefox	2011-09-22 01:50:1...	Jason
8	http://www.desktopshark.co...	Mozilla Firefox	2011-09-22 01:50:1...	Jason
7	http://ad.doubleclick.net/ad/...	Mozilla Firefox	2011-09-22 01:50:1...	Jason
6	http://www.youtube.com/wat...	Mozilla Firefox	2011-09-22 01:50:1...	Jason
5	http://www.ebay.com/	Mozilla Firefox	2011-09-22 01:50:1...	Jason
4	http://www.google.com/	Google Chrome	2011-09-22 01:49:3...	Jason

The filter panel on the right allows filtering by Windows user (Jason) and date (Thursday, September 22, 2011). The status bar at the bottom indicates 'Number of logs: 0' and 'Running since: 2011-09-22 12:11:47 PM'.

The default browsers supported by Desktop Shark are Internet Explorer, Mozilla Firefox and Google Chrome (plugin). To install the Google Chrome plugin click the Plugins link on the menu bar and Search.

## Search Engine History Tab

Desktop Shark records search engine history typed in browsers. For example, a search typed with text "What is desktop shark" will be recorded in the following table.



Desktop Shark v3.0 Administration Console v3.0

Keyboard Logger | Screen Recording | Web Browser History | **Search Engine History** | Website Passwords | Advanced Settings | Installed Plugins

Start Monitoring | Stop Monitoring | Clear All | Export

ID	Search	Site	User	Date
3	desktop shark	www.ask.com	Jason	2011-09-22 02:3...
2	how to purchase desk...	search.yahoo.com	Jason	2011-09-22 02:3...
1	What is desktop shark	www.bing.com	Jason	2011-09-22 02:2...

Filter: MY COMPUTER

Search:

Filter by Windows user: Jason

From: Thursday, September 22, 2011

To: Thursday, September 22, 2011

Filter History | Show All

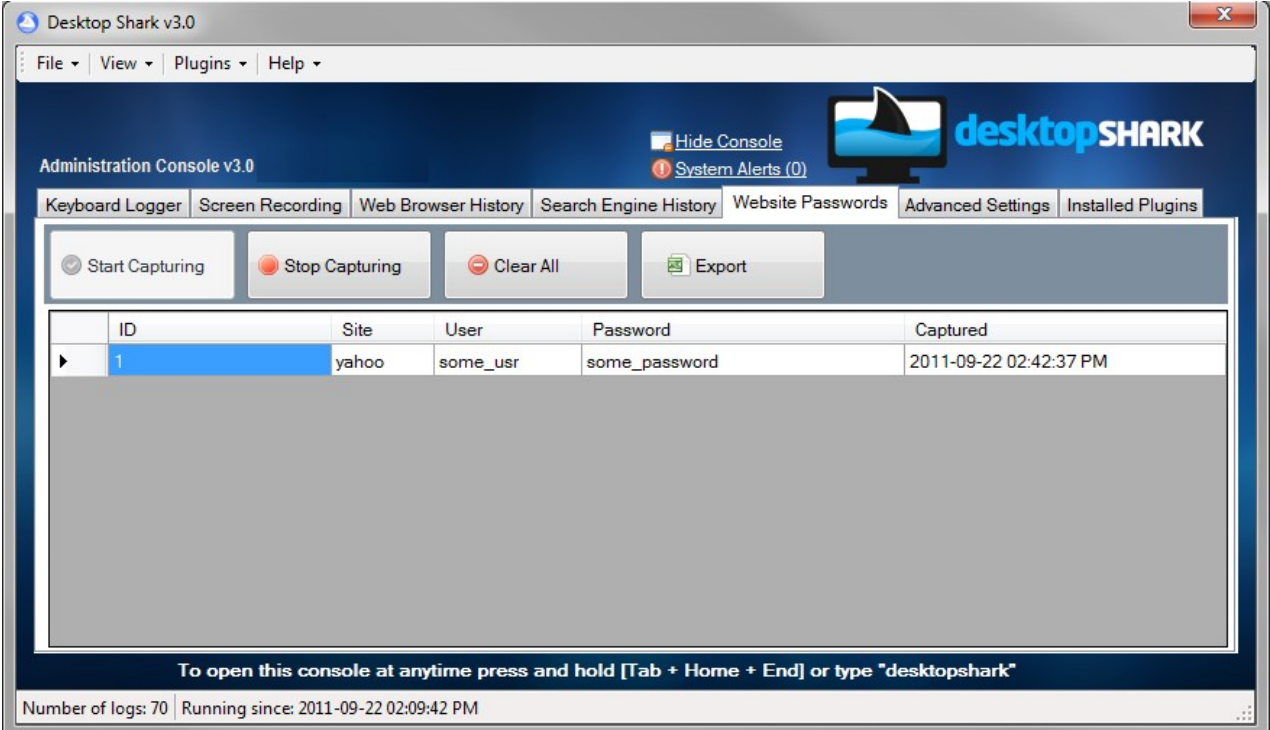
To open this console at anytime press and hold [Tab + Home + End] or type "desktopshark"

Number of logs: 70 | Running since: 2011-09-22 02:09:42 PM

The filter on the right side of the screen can be used to filter computer, searches by text, windows user or date.

## Website Password Recording

Desktop Shark has the ability to record passwords typed in to log in to websites. However, it may not record the passwords for all websites. It depends on the HTML format of the site and security level built-in. To access and see passwords and their associated website click the "Website Passwords" tab.



The screenshot shows the Desktop Shark v3.0 Administration Console. The interface includes a menu bar (File, View, Plugins, Help), a title bar (Desktop Shark v3.0), and a navigation bar with tabs: Keyboard Logger, Screen Recording, Web Browser History, Search Engine History, Website Passwords (selected), Advanced Settings, and Installed Plugins. Below the navigation bar are buttons for Start Capturing, Stop Capturing, Clear All, and Export. A table displays captured passwords with the following data:

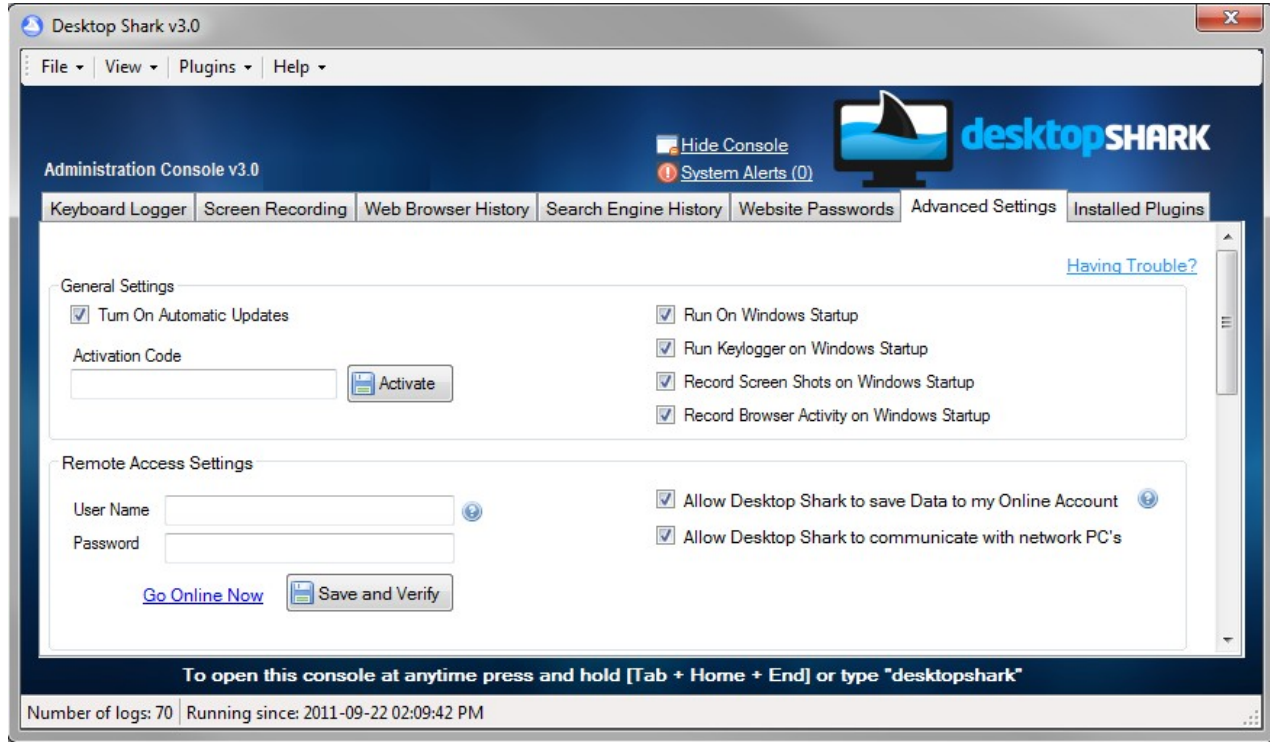
ID	Site	User	Password	Captured
1	yahoo	some_usr	some_password	2011-09-22 02:42:37 PM

At the bottom of the console, there is a footer with the text: "To open this console at anytime press and hold [Tab + Home + End] or type "desktopshark". Below that, it shows "Number of logs: 70" and "Running since: 2011-09-22 02:09:42 PM".

If you are looking for passwords from a website that is not supported send email questions to [support@desktopshark.com](mailto:support@desktopshark.com) and we will be sure to include them in future releases.

## Advanced Settings

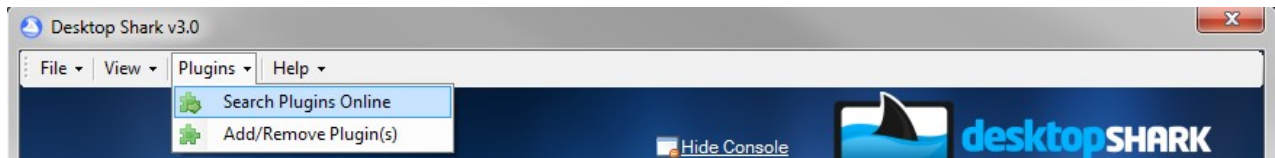
All features built-in to Desktop Shark can be managed and changed from this tab. Simply check the check box or text box and save it. Desktop supports several different settings to help customize the interface and how it performs.



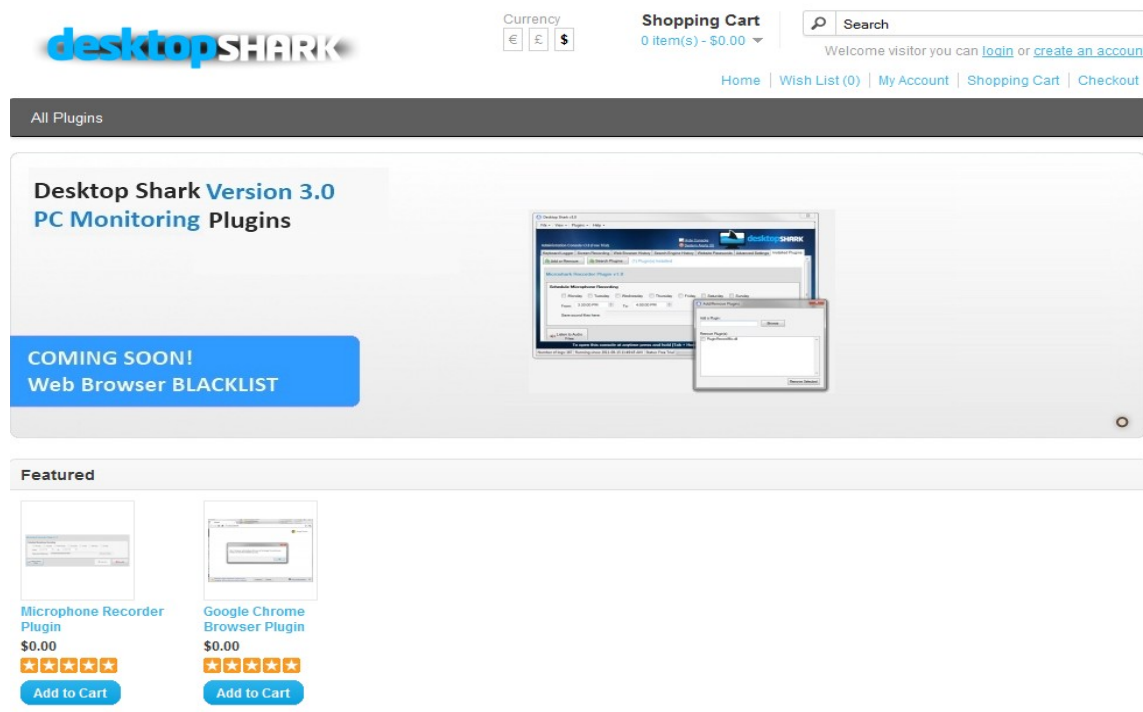
# Desktop Shark Plugins

## How to Find and Install Plugins

To install plugins you must first search for them on the Desktop Shark Plugin Marketplace. To view the market place go to [www.DesktopShark.com/Store](http://www.DesktopShark.com/Store) or click the "Plugins" link at the top of the console window. It will take you to the following website where you can download and install plugins.



The plugin marketplace contains descriptions and links of how to install the various plugins for Desktop Shark. To install a plugin simply download the files and click "Add/Remove Plugin(s)" from the file menu. If they don't appear immediately under the plugins tab then restarting Desktop Shark should fix. To restart Desktop Shark click "restart" under the File menu.



Desktop Shark v3.0

File View Plugins Help

Administration Console v3.0

Hide Console System Alerts (0)

Keyboard Logger Screen Recording Web Browser History Search Engine History Website Passwords Advanced Settings Installed Plugins

Add or Remove Search Plugins (2) Plugin(s) Installed

### Microshark Recorder Plugin v1.0

**Schedule Microphone Recording**

Monday  Tuesday  Wednesday  Thursday  Friday  Saturday  Sunday

From: 3:30:00 PM To: 4:00:00 PM

Save sound files here:

To open this console at anytime press and hold [Tab + Home + End] or type "desktopshark"

Number of logs: 70 | Running since: 2011-09-22 02:09:42 PM